



your needs our purpose

K/P Corporation

Security and privacy program

Following is a more detailed list of the methods K/P utilizes in order to protect our customers' data:

- **Mature security awareness and privacy program**
 - 112 point checklist to ensure our security program meets our clients' needs
 - Separate security organization to ensure accountability
 - Security requirements enforced on our 3rd party vendors via formal review process
- **State-of-the-art datacenter utilizing enhanced physical security**
 - Perimeter video monitored by security personnel 24/7
 - Badge and biometric ID required for entry
 - 24/7 security guard
 - Two fault tolerant redundant datacenters
 - UPS failover power complete with backup generators
- **State-of-the-art redundant network security systems**
 - Advanced UTM firewalls
 - Network AV
 - Network IPS/IDS
 - Advanced data leakage prevention systems
- **Enhanced client access**
 - Point-to-point IPSec VPN
 - Extranet
 - Advance SSL VPN
- **Thorough and complete employee background checks**
 - Criminal, credit, reference, education, work history, DMV records
- **Enhanced network connectivity**
 - Redundant connections to the internet supporting bursts up to 100mbps
 - MPLS WAN connections to ensure maximum uptime between facilities
 - Hot failover and load balancing for web servers and critical applications
- **Mature incident response and investigation process**
 - Formal investigation process requiring senior management approval
 - Forensic investigation capabilities
 - Incident post mortem
- **Developed business continuity and disaster recovery plan**
 - Annual test and review of BCP/DRP
 - Environment assessment for all facilities
 - Failover site
 - Failover internet links
 - Backup and archival of data
- **Physical security**
 - Personnel designated responsible for security at each facility
 - Highly secured controlled production areas available

Data security consultation by K/P security staff may be available upon request.